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Top Skills

Organization Skills
Photography
Microsoft Office

Certifications

Training Certificate

Publications

Whistle Zine

Victoria R. Jenkinson Pankey

Artistic Optimist working hard to bring joy into every day!

Atlanta Metropolitan Area

Summary

With 10+ years of customer service, retail and creative experience, I am an invaluable asset to any team. My priority in any given scenario is to listen, absorb then respond (if applicable). On top of being an outstanding team member, I am a leader and manager that values every person who makes up the team I direct. If you are looking for a reliable, capable Creative, then you have found your missing piece.

Experience

VRJP-roductions

Chief Executive Officer

March 2020 - Present (2 years 2 months)

United States

VRJP-roductions is a one-stop studio for all your creative needs. From logo design to branded videos, VRJP-roductions is here to help you glow up.

Please reach out today!

Green Sprouts, Inc. (formerly i play., Inc.)

Graphic Artist

May 2019 - March 2020 (11 months)

Greater Atlanta Area

Remotely edit and prep files for web and print. Retouch product images to match illustrations or desired finished look. Daily, communication via Teamwork and email to maintain files and direction. Photoshop and Illustrator are a part of every element that is created from scratch or continuing what was started by the Product Manager.

Shatterproof Media, LLC

Professional Photographer

January 2014 - September 2019 (5 years 9 months)

Greater Atlanta Area

Client retainment 100%

Contributes 15% to Instagram

Responsible for 25% of equipment care and evaluation

90% Portrait photography
Travel 30% in the Greater Tri-State Area
Coordinated 25% of events in my service area
Handle 30% of customer's special request

Solid Foundation Properties LLC
Vendor Sourcing Agent
November 2018 - January 2019 (3 months)
Atlanta, Georgia

Average 20 cold calls daily
Issued 2 P.O.s daily
30% success rate when onboarding new vendors
85% retainment of new vendors.

MyPhotoPipe.com
Customer service Specialist to Color and Production Specialist
February 2016 - August 2018 (2 years 7 months)
Atlanta, Georgia

Customer Service:
60% Email and phone correspondence and 40% face to face service
85% sales success rate
Performed 40% of the mediation between management and co-workers
98% retainment of invoice clients
Promoted to Production Specialist within my first year

Color and Production Specialist:
Established a weekly production newsletter
Created 70% of the protocols and processes for the position
Color correction for 90% of all images being printed
Oversaw 90% of the dye sublimation department and its inventory
Maintained 95% retainment of existing clients

Event Photography Group
Photographer and Manager
April 2013 - December 2017 (4 years 9 months)
Tallahassee, Florida

Promoted to team lead within the first 6 months of employment
Team management (2 - 5 people)
Planning and coordination for 70% of events in my service area
85% Public speaking, groups ranging from 10 to 200 people

100% client retainment
70% of equipment care and maintenance performed
Travel 100% and throughout the US
Sales 30% success rate (>90% of other photographer's sales)

Prestige Digital Imaging

Photographer

September 2015 - December 2015 (4 months)

Greater Atlanta Area

90% Portraits and 10% Formal groups (ranging in size, 15-90 kids)
100% travel in the greater Tri-State Area
Responsible for 30% of my shooting schedule
Performed 50% of the equipment evaluation
40% sales success (>30% of other Photographer's sales)
100% client satisfaction and retainment

DarkLine Productions

Production Assistant

January 2015 - December 2015 (1 year)

Greater Atlanta Area

A web series called "Bethany"
Curated 15% of Kraft services
Captured 20% of audio
Assisted Director of Photography with set lighting
Responsible for 80% set photography
Performed 40% of the general errands during shooting

Chuck Wolf's Photo Design Bar

Assistant Manager

October 2014 - July 2015 (10 months)

3764 Roswell rd, Atlanta GA 30342

Sales 95% success rate with add ons
Created 20% of schedules
Responsible for 30% of the equipment care and maintenance
100% customer retainment

Pasta Da Pulcinella

Receptionist

June 2014 - June 2015 (1 year 1 month)

1123 Peachtree walk Northeast, Atlanta GA 30309

100% Customer Satisfaction

Coordinated 30-50 reservation requests daily, lunch and dinner
Administrative assistant to the owner 40% of the time

HitString Productions

Production Assistant

September 2014 - January 2015 (5 months)

Greater Atlanta Area

Proposal for a reality show called "Joe Ray Bonding"

Curated 15% of kraft services

Assisted Director of Photography

Created 20% of props and set pieces

100% Responsible for the idiot check during the wrap-up

Mary Mac's Tea Room

Customer Service Representative

April 2014 - September 2014 (6 months)

224 Ponce de leon ave Atlanta ga

Greeted and seated 40% of guest

Responsible for seating coordination 70% of the time

Created a warm and inviting atmosphere for all customers

90% customer satisfaction

Classic Photography, Inc.

Event Photographer and Manager

August 2011 - September 2014 (3 years 2 months)

Seneca, South Carolina

Team management (2 - 8 people)

Planning and coordination for 30% of events in my service area

100% Public Speaking, groups ranging from 10 to 100 people

100% client retainment

Performed 45% of equipment care and maintenance

Travel 100% throughout the US

Sales 25% success rate (>70% of other photographer's sales)

Hot Topic

Assistant Manager

January 2012 - April 2013 (1 year 4 months)

Anderson, SC

95% Customer service satisfaction

Processed 40% of returns and exchanges

Team management (2 - 4 people)

Conducted 20% of the interviews
Filed 30% of daily reports
80% loss prevention (20% increase over previous Assistant Managers)
Contributed 30% of social media content

Dead Horse Productions

Production Assistant

January 2012 - October 2012 (10 months)

Anderson, SC

Proposal for a reality show about Firefighters in Greenville SC

Captured 80% of audio for Firemen's interviews

Edited 100% of the pilot episode proposed for the show

Captured 30% of video during real 911 situations the Firemen were called to

SCAD District

Photojournalist

September 2009 - May 2011 (1 year 9 months)

Savannah, Georgia Area

Photographed the progress of "Extreme Home Makeover" Savannah

Attended 10% of SCAD sports events and collaborated with a writer

Photographed and reported on the Savannah Humane Society's adoption events

Collaborated with the Fashion Illustration Club to create portraits of life-size "paper dolls"

He.ART

Volunteer Member

January 2008 - April 2010 (2 years 4 months)

Created art projects with patients at St. Joseph's Hospital

Oversaw 30 children (6-10) bi-weekly

Established relationships with patient's parents

Evaluated skill level of children to perform art projects

Collaborated with artists to invent new ways of entertaining patients

Motivated patients and peers

Torque Creative

Photography Intern

May 2008 - September 2009 (1 year 5 months)

Anderson, SC

Staged 100% of products from cloth tool bags to all-terrain vehicles

Organized 80% of the photo archives
Created 20% of the clipping paths for designers
Performed 20% of the retouching to assist the design team
Maintained 100% of the studio product log
Evaluated 90% products and equipment before/during/after each shoot

Ritz Camera

Sales Associate and Printing Technician
September 2006 - January 2007 (5 months)

Promoted Nikon and Canon DSLRs
Processed and printed 70% of the color film
Achieved 70% of store's sales goals
Performed 50% of the opening and closing procedures
Created 40% of product displays

Education

Savannah College of Art and Design
BFA, Photography · (2007 - 2011)